
Public Comments

1 message

[REDACTED] <[REDACTED]>
To: public-comments@sgcity.org

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The Following Message was Submitted to Public Comments:

Contact Name: P Canning

Contact Email: [REDACTED]

Contact Phone #: [REDACTED]

Address: [REDACTED]

When is the City going to update the online utility portal (Paymentus) to include payments NOT made through the actual portal? There is no payment history on the portal for residents who use their bank or credit union bill pay programs to pay their utility bills. It seems that this was an oversight at the time of the Paymentus implementation. This is something that can easily be corrected and would be very helpful to residents. Not everyone wants add credit card and actual checking account numbers online. It's a security issue.

Attachments: